



**What would you like us to do?**

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**If making a compliment or comment, may we use your words in our promotional media to let others know how proud we are of BTBS housing and support? (please tick)**

Yes  No

**If yes, would you prefer to remain anonymous? Yes  No**

**Your signature: .....**

<p><b>Your Contact Details:</b></p> <p><b>Email:</b> .....</p> <p><b>Telephone:</b> .....</p> <p><b>Address:</b> .....</p> <p><b>Preferred method of correspondence:</b> .....</p>
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**Thank you for your feedback.**

**We aim to provide a full response within 20 working days, but will let you know if we need more time to investigate. Stage Two Complaints will be handled by our Grants and Housing Committee and its decision shall be final.**